

LATEST ANNUAL RESULTS

JOBS AND JOB GROWTH



2,534 NEW JOBS CREATED

11,159 JOBS RETAINED

520 NEW BUSINESSES STARTED

2020 was a big year for the Ohio Small Business Development Centers.



Ohio SBDCs provide high-quality, in-depth and confidential consulting at no cost to Ohio small businesses. With more than 25 locations across the state, SBDCs are accessible and ready to provide services small businesses need to expand, innovate, increase productivity and even grow internationally.

SALES AND SALES GROWTH

\$118 MILLION NEW SALES

\$248 MILLION NEW INVESTMENTS (DEBT AND EQUITY)

\$36 MILLION EXPORT SALES

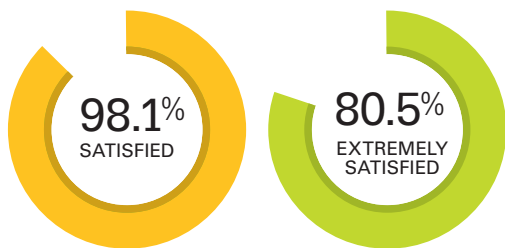


6.1% VETERANS

34.1% MINORITIES

51.5% WOMEN

CLIENT SATISFACTION



Net Promoter Score[®]: 87.3
70+ IS CONSIDERED EXCEPTIONAL

SERVING APPALACHIA



1,933 BUSINESSES SERVED

\$43 MILLION INCREASED SALES

9 SBDC OFFICES SERVE THE APPALACHIAN REGION

\$7 MILLION INCREASED EXPORT SALES

ENTREPRENEURS AND BUSINESSES SERVED

11,533 CLIENTS

6,244 EXISTING BUSINESS CLIENTS

5,290 ENTREPRENEURS

670 TRAININGS OFFERED ACROSS OHIO



The Ohio Small Business Development Center (SBDC) Program is funded in part through a cooperative agreement with the U.S. Small Business Administration. The SBDC program is also funded in part by the Ohio Development Services Agency. All services are extended to the public on a non-discriminatory basis. Language assistance services are available for limited English proficient individuals. Reasonable accommodation for persons with disabilities will be made if requested at least two weeks in advance. Contact SBDC at (614) 466-2711 or at our website: www.sbdc.development.ohio.gov

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